



**ALL INDIA**  
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No.AIRBSNLEWA/Secy(T)/ePPOs/2019-2020/

Dated:06.07.2020

To  
**Shri Anshu Prakash Ji,**  
**IAS Secretary to Govt. of India,**  
**Deptt. of Telecom.,**  
**Sanchar Bhawan**  
**New Delhi-110001**

**Sub: Discrepancy in the ePPOs issued to superannuated and VRS retired employees from SAMPANN-Reg.**

**Ref: Our earlier letter of even no dated 09-03-2020**

Respected Sir,

We would like to draw your kind attention again that with the introduction of SAMPANN package for disbursing pension to the DOT pensioners, ePPOs are being issued to the pensioners in place of conventional Book form PPOs. We believe that the rules for PPOs are same be it ePPO or conventional PPO. But while comparing both, we find serious discrepancies which may cause sufferings to pensioners and their families in future. We are narrating our observations below as compared with one conventional PPO with three ePPOs, two of VRS retiree and one of superannuated retiree. Copies of all four are enclosed for your ready reference.

1) **PPO issuing authority not mentioned:** In page one of conventional PPO the office of the CCA and address is mentioned but in all the three ePPOs neither the office of issuing authority nor their rubber stamp is stamped. As a result in the entire ePPOs there is no mention of the issuing authority. **The copy of the ePPO which is being sent to the pensioners by post should be stamped properly with office address of the issuing office.**

2) **No mention that pension is on IDA scale:** In the conventional PPO there are two boxes as below:

PENSION PAYMENT ON
IDA PAY SCALE-BSNL
PENSION OF THIS BSNL EXECUTIVE IS FIXED IN THE REVISED
IDA SCALE WEF 01-01-2007. IDA MAY BE PAID ACCORDINGLY

Contd....P2

These are not mentioned in any of the ePPOS. The fact that the pension is being drawn on IDA pay scales w.e.f. 01-01-2007 is not mentioned anywhere. **The above boxes may be stamped in the original ePPOS sent to the pensioners by post.**

**3) Head of Account- CIVIL PENSION not mentioned:** In the conventional PPO against Head of Account there is clear mention of CIVIL PENSION. But in all the ePPOS the Head of Account is left blank. There is no mention of CIVIL PENSION anywhere. This is a vital point and is absolute essential for migrating to CGHS. **Hence against Head of Account, CIVIL PENSION may be included in all ePPOS.**

**4) No Physical Signature and Designation:** In all the three ePPOS, page 2 no physical signature and designation is put and the designated place is left blank. The digital signature is placed in the last page bottom in isolation. **It is suggested to put the signature and designation at the designated place in the original copy sent to the pensioners by post.**

**5) Period of non qualifying service for pension is left blank:** In all ePPOS it is blank while in conventional PPOs it is mentioned as 00-00-00. **The same should be included in ePPOS also.**

**6) Discrepancy in mentioning account head details :** There is a difference in mentioning sub minor head, minor head and detailed head between ePPOS and conventional PPO. There cannot be any difference between them. **These needs to be corrected.**

**7) Detail Gratuity Calculation not given:** In the ePPOS of VRS optees detail calculation of Gratuity not mentioned. As per VRS scheme the amount of interest to be mentioned separately and that amount should be over and above of ceiling limit of Rs 20000. The ePPO of Sh Subirmoy Roy may be seen. It appears that the interest amount is included in the ceiling limit. **This may be checked pl.**

**8) Pension Sanctioning Rule is not mentioned properly:** There is serious lapse in this item both for superannuation and VRS in part II of the ePPOS. For superannuation it is mentioned Rule 35 of CCS(Pension) Rules 1972. This is incorrect. The Rule should be 37A as mentioned in conventional PPOs. For VRS ePPOS the rule os pension is mentioned as “BSNL Voluntary Retirement Scheme 2019”. This is totally wrong, there is no pension rule like this. Here also Rule 37A of CCS(Pension) Rule 1972 should be mentioned. In fact in ePPOS of VRS no where the pension rule 37A of CCS pension is mentioned.

While discussing with some CCAs, we got different clarifications. One is that, as some where BSNL VRS is required to be mentioned hence it is mentioned here. This is unacceptable. The point VRS can very well be mentioned in the earlier point i.e. Class of Pension. Other opinion is that payment of pension under Rule 37A is a feature of BSNL VR Scheme hence mention of BSNL VRS is enough. This is highly irregular. When pension is being paid under Rule 37 of CCS Pension Rule 1972, where is the problem in mentioning that in ePPOs clearly as was done for all conventional PPOs. **This has to be corrected and necessary action for already issued PPOs may be taken.**

**9) Family Pension Rule is Blank:** In all the three ePPOs, in part III, the rule for family pension is also left blank. **Here also Rule 37A of CCA(Pension) Rules 1972 to be mentioned.**

**10) Sale of Pay missing:** In Subirmoy Roy's ePPO the sale of Pay at the time of retirement is missing. This may be a case for other ePPOs also.

We would also like to point out that the paper and print quality of ePPOs is very poor. For printing bigger fonts and bold types could have been used and thicker paper could have been used. These PPOs are going to be used for 30-40 years. The quality of paper and printing should cater for this long period.

Respected Sir, You can now well understand that the discrepancies pointed out above are very serious in nature and need your personal immediate intervention. It appears that no action has been taken on our last letter dated 9<sup>th</sup> March 2020 at least nothing has been communicated or circulated. As a result all the pensioners who received ePPO from SAMPANN are in serious mental stress about their future. We expect an immediate communication on this issue and necessary corrective actions.

With kind regards,

Yours Sincerely



**(Prahlad Rai)**  
**GS, AIRBSNLEWA**

**Copy to:**

- Sh.P.K.Sinha, Member(Fin.), DoT, New Delhi-110001
- Sh.Bharat Kumar Jog, Member(Services), DoT, New Delhi-110001
- Sh. P.K.Purwar, CMD, BSNL, New Delhi-110001
- Sh. Arvind Vednerker, Director(HR), BSNL Board, New Delhi-110001
- Sh. Saurabh Tyagi, Sr.GM(Estt.), BSNL Corporate Office, New Delhi-110001
- Sh. A.M. Gupta, GM(SR), BSNL Corporate Office, New Delhi-110001

**Enclosures:**

- Copy of normal PPO
- Copy of ePPO of VRS optee Sh Sujit Kumar Gupta
- Copy of ePPO of Supperannuated Mrs Uma Biswas