



**Regn. No. S/00108/NE-/2010**

**ALL INDIA  
RETIRED BHARAT SANCHAR NIGAM LIMITED EXECUTIVE'S WELFARE ASSOCIATION  
CENTRAL HEAD QUARTERS, NEW DELHI**

CHQ ADDRESS: C-8/230, YAMUNA VIHAR, DELHI-110053, www.aibsnlretd.org

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No. AIRBSNLEWA/2017

Dated 01.06.2017

To  
Ms Sujata Ray  
Director (HR)  
Bharat Sanchar Nigam Limited  
New Delhi

**Subject: Extension of Night Free calling Facility to BSNL Pensioner Boon became Bane due to wrong implementation.**

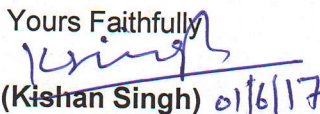
Dear Madam,

BSNL Pensioners were very much happy on the extension of free night calling facility to their concessional land phones which was made effective from 9-3-2017. But their happiness was short lived. On receipt of the bills for March-April 2017, they found that although the night calls are made free but the day STD calls which were so long counted against allowable 550 free calls are now made chargeable. As a result all of them have to pay some amount although their free limit is not exhausted. A sample detail bill of 03323464646 is enclosed for your kind perusal. Kindly note that the STD calls made on 7<sup>th</sup> & 8<sup>th</sup> March are counted against free calls but after 9<sup>th</sup> March all STD calls are made chargeable and not counted against free calls.

On further query it is gathered that ITPC Pune has circulated a tariff table for implementation after 9<sup>th</sup> March order which is also enclosed. Kindly note that in that order for all categories of BSNL pensioners the STD calls are made chargeable but for all DOT pensioners it is made free. Why this discrimination. Has BSNL CO issued any such order to discriminate BSNL and DOT pensioners for allowing STD calls within their free limit? Kindly note that, at present the tariff for STD calls are same as local calls.

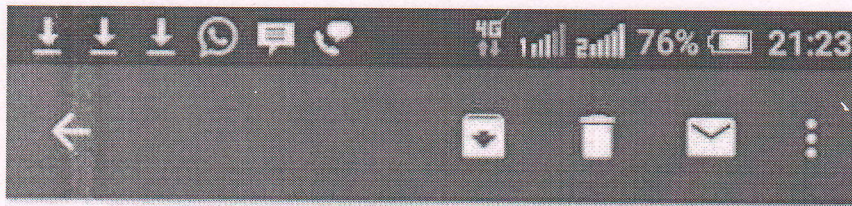
We therefore request you to kindly intervene and eliminate the injustice caused to the BSNL pensioners.

With Regards

Yours Faithfully  
  
(Kishan Singh) 01/6/17  
General Secretary

Encl: As Above  
Copy to: The GM (Administration) BSNL CO





Dear All

As per BSN L CO Circular No.02/2017-  
PHA dated 09.03.2017,Night Free Facility  
to be extended to Retired BSNL  
Employees.

Summarized as and effective wef  
09.03.2017

CRM_Tariff_ID	Active_Tariff_name	Free_calls	STD_ISD_Free_calls_allowed	Night Free Status
10273	RDOT-C	200	Yes	Night Free Not Allowed
10274	RDOT-D	150	Yes	
10367	RDOT-A	550	Yes	
10368	RDOT-B	300	Yes	
11049	RETIRED-EXECUTIVES-URBAN-E3 and Above	550	No	Night Free Allowed wef 09.03.2017
11050	RETIRED-EXECUTIVES-URBAN-E1 and E2	300	No	
11051	RETIRED-NON-EXEC-URBAN-NE-5 to NE-11	200	No	
11052	RETIRED-NON-EXEC-URBAN-NE-1 to NE-4	150	No	
11053	RETIRED-EXECUTIVES-RURAL-E3 and Above	575	No	
11054	RETIRED-EXECUTIVES-RURAL-E1 and E2	325	No	
11055	RETIRED-NON-EXEC-RURAL-NE-5 to NE-11	225	No	
11056	RETIRED-NON-EXEC-RURAL-NE-1 to NE-4	175	No	

DEA list of customers in above





**STD CALLS(033-23464646)**

Transaction Date	Called Number	Called Place	Duration(H Units)	Amount(In	Discount(In	Net Amount(In Rs)
3/7/2017 13:04	8362335566	HUBLI	0:01:09	1	1	-1 0
3/8/2017 14:07	9868876677	DL	0:00:12	1	1	-1 0
3/10/2017 12:45	9414478644	RJ	0:05:18	6	6	0 6
3/16/2017 12:29	9448025332	KT	0:00:16	1	1	0 1
3/16/2017 12:30	9448025332	KT	0:00:20	1	1	0 1
3/16/2017 12:30	9448025332	KT	0:00:34	1	1	0 1
3/16/2017 14:55	9868278222	DL	0:00:09	1	1	0 1
3/16/2017 14:55	9868278222	DL	0:00:09	1	1	0 1
3/18/2017 21:02	1122916163	NEW DELHI	0:19:05	20	0	0 0
3/18/2017 21:22	1292982266	FARIDABAD	0:05:52	3	0	0 0
3/20/2017 10:49	1291982266	FARIDABAD	0:00:04	1	1	0 1
3/20/2017 10:49	1292982266	FARIDABAD	0:00:12	1	1	0 1
3/20/2017 10:50	1292982266	FARIDABAD	0:00:35	1	1	0 1
3/20/2017 10:51	1122916163	NEW DELHI	0:00:06	1	1	0 1
3/26/2017 12:14	9416187522	HA	0:00:01	1	1	0 1
3/26/2017 21:39	9460772509	RJ	0:01:30	2	0	0 0
3/28/2017 19:16	9868145036	DL	0:00:51	1	1	0 1
3/28/2017 19:22	5222351213	LUCKNOW	0:03:42	2	2	0 2
3/28/2017 19:59	9415062761	UE	0:01:04	2	2	0 2
3/28/2017 20:07	5222351213	LUCKNOW	0:00:47	1	1	0 1
3/28/2017 20:08	5222351213	LUCKNOW	0:00:26	1	1	0 1
3/28/2017 20:11	9450358258	UE	0:02:16	3	3	0 3
3/28/2017 20:18	5222351213	LUCKNOW	0:00:31	1	1	0 1
3/28/2017 20:41	9968094826	DL	0:01:25	2	2	0 2
3/28/2017 20:51	9413322669	RJ	0:00:52	1	1	0 1
3/29/2017 9:53	1122916163	NEW DELHI	0:16:02	17	17	0 17
3/31/2017 19:50	9868278222	DL	0:06:11	7	7	0 7
3/31/2017 19:57	9868278222	DL	0:08:17	9	9	0 9
<b>TOTAL</b>			<b>1:17:56</b>	<b>90</b>	<b>65</b>	<b>-2 63</b>